Indiana Bar Association
Committee on the Civil Rights of Children
Mental Health Screening Pilot Project
IT Issues in Installing the MAY-2 Software

When installing the MAYSI-2 software, you may encounter some issues that require the intervention of your IT Department. It is recommended that you set a date for the installation of the software and have IT there with you to address these issues. This will greatly reduce frustration and the ability to implement the program in a timely fashion.

Listed below are some of the issues that presented themselves to the teams in Pennsylvania when installing the software.

1. If you have a firewall it needs to be lifted in order to load the software. This lifting of the firewall causes a security risk, so make sure that everyone is aware of this. Check out your firewall and talk to your IT Department PRIOR the installation date in order to proceed in a timely and secure fashion.
2. The person loading the software must be the administrator of the computer system. If they are not, they will not be allowed to load the program.
3. Whenever updates are available the same person (system administrator) has to access and download the updates.
4. There is only one way to exit out of the MAYSI software. One can only exit from the "Administrator's Options". This could be a policy issue. If you do not want to give administrator status. Having "Administrator Options" means that one can go in and change settings and various other aspects. It then becomes a training issue if you need everyone to be able to exit out of the program. The other option is to have a computer dedicated to the MAYSI and left open.
5. IT may need to set up access for those who will be using the MAYSI software.
6. Other issues from counties already using the MAYSI software.